



Premiums4Good™

# Investment Impact Report

2021-2022



# At a glance

## About QBE

QBE is an international insurer and reinsurer offering a diverse portfolio of commercial, personal and specialty products, as well as risk management solutions.

We are listed on the Australian Securities Exchange (ASX) and headquartered in Sydney. We employ more than 11,000 people in 27 countries and have more than \$27bn in assets under management in 2021.

We are driven by our purpose – to enable a more resilient future – and we strive to make a positive contribution to the economies and communities in which we operate.

## About Premiums4Good

Premiums4Good is a market-leading initiative where QBE invests everyday premiums to make a difference in the environment and communities across the world.

Through Premiums4Good, we invest customers’ premiums into impact investments with the intention to create positive social and/or environmental outcomes along with attractive risk-adjusted financial returns, at no extra cost to the customer.

These investments include green, social and sustainability (GSS) bonds, social impact bonds, and impact investment funds, supporting a range of projects and programs. From renewable energy initiatives to programs that support vulnerable people and communities, Premiums4Good helps us, together with our customers, work toward a more resilient future.

## About our Premiums4Good investment approach

Premiums4Good supports our belief that we can deliver attractive risk-adjusted returns and business value, while also seeking to deliver positive social and environmental impact.

We take a globally consistent approach across our North American, Asian, European and Australia Pacific operations, where we direct a portion of all eligible customer premiums to Premiums4Good. To help us grow Premiums4Good and drive more capital into investments that can make a difference, select customers can also choose to opt-in more of their premium. This opt-in option has been available in Europe and Australia Pacific since inception of the program and, this year, we extended that option to include North America and Asia. We also increased the opt-in capability to 100% of our customers’ premium amount (up from 25%).

Our ambition is to grow our impact investments to USD 2 billion by 2025 and we’re excited to continue engaging with our customers to drive further growth in the coming years.



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Premiums4Good continues to be a source of pride at QBE with its focus on driving capital to impact investing, and I'm happy to share the key areas of progress and achievement highlighted in this report.

Since its inception in 2016, Premiums4Good has endeavoured to meet at the intersection of financial returns and positive social and environmental change. Throughout the program's existence it has supported the broad impact investing market, by making investments in Green, Social and Sustainability bonds and through the creation of new and catalytic impact investment opportunities such as social impact bonds.

We seek to deliver attractive, risk-adjusted returns while also looking to deliver positive social and environmental impact, underpinned by our ambition to deepen our connection to customers and their passion for making a difference.

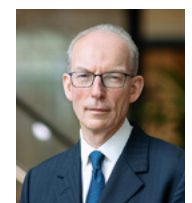
As we continue to build on the foundation we've set, we acknowledge the need to continually mature our approach to impact investing, including global impact measurement, and management and opportunities to embed innovation.

Premiums4Good investments will continue to finance many environmental and social impact areas, all to help enable a more resilient future. Our aim is to also help address new and evolving challenges by driving capital to investments focused on making a difference in areas of emerging risks. Aligned with this intention, this year we started exploring negative emissions investments that will help support the transition to a net zero economy, which is an exciting prospect for this program.

Thank you to the customers and employees who are working together to allow us to continue growing this initiative and we're happy to share the Premiums4Good investments' accomplishments over the past year.

Yours sincerely,

*QAM*



**Andrew Horton**  
Group Chief Executive Officer  
QBE Insurance Group

## Industry recognition



**2020, 2021 & 2022**  
Green Insurer of the Year,  
Australia



# Premiums4Good snapshot

Ambition to grow our  
impact investments to

**USD 2  
billion**

by 2025

**USD 1.58  
billion**

invested as a part of Premiums4Good  
as of 30 November 2022

**103** securities

Invested in as a part of Premiums4Good  
as of 30 November 2022

**11** impact areas



# Key areas of geographical impact

The map below indicates the geographical regions where our investments have been made





# Impact investing and the QBE process

## What is impact investing?

Impact investing involves actively seeking to invest in opportunities, companies and programs that have a specific intention to create positive social and/or environmental outcomes, alongside a financial return.

Our investments include projects that help the environment, like renewable energy, waste management and water

conservation, and ones that deliver direct, social benefits to communities such as helping the homeless or providing additional social care to adults and young people.

The positive outcomes of our impact investments are helping change lives and improve environmental outcomes, while delivering risk-adjusted financial returns.

Through Premiums4Good, a portion of all customer premiums are invested to help create real social and environmental impact, alongside a financial return. We also work with select customers to opt-in 100% of their premium.

## How does it work?





# Impact Areas

Through Premiums4Good, we invest in 11 impact areas that help to address some of the world's most pressing environmental and social needs.

As an international insurer and reinsurer with a local presence in 27 countries, we empower QBE customers around the world with more choice by offering an innovative way for them to align their financial spend with their values around sustainability. These impact areas align with the United Nation's Sustainable Development Goals (SDGs) and our process maps each investment against the SDGs.

## Environmental



### Sustainable Energy

Expanding renewable energy infrastructure and improving energy efficiency

#### Examples of our Investments

- BNP Paribas Equity Link Green Bond
- European Investment Bank Climate Awareness Bond



### Food and Agriculture

Improving access to quality food, supporting sustainable land management, and bolstering resilient infrastructure in support of agriculture

#### Example of our Investments

- Starbucks Corporation Sustainability Bond



### Water

Expanding access to clean water, improving water resource management, and supporting sustainable marine practices

#### Examples of our Investments

- World Bank Sustainable Development Bond (highlighting Oceans & Water)



### Resource Efficiency, Recycling, Re-use, and Conservation

Supporting improved waste and resource management practices to help facilitate a stronger circular economy

#### Example of our Investments

- Colgate-Palmolive Sustainability Bond



### Urban and Community Development

Facilitating inclusive and sustainable community development through affordable, accessible, safe and resilient infrastructure

#### Examples of our Investments

- Queensland Treasury Corporation Green Bond
- Australia & New Zealand Banking Group Sustainability Bond

## Social



### Housing and Social Real Estate

Helping provide suitable and secure places to live and build community resilience for under-served people

#### Examples of our Investments

- Aspire Social Impact Bond
- Kāinga Ora Homes and Communities Wellbeing Bond Health



### Education and Employment

Increasing suitable educational opportunities and employment pathways for vulnerable, marginalised, long-term unemployed or under-employed groups

#### Examples of our Investments

- Foyer Central Social Impact Bond
- Inter-American Development Bank 'EYE' (Education, Youth, Employment) Bond



### Social Inclusion, Diversity and Gender

Helping to facilitate equitable social, economic and political inclusion across gender, race, religion, sexual orientation, disability or socio-economic background

#### Examples of our Investments

- Asian Development Bank Gender Thematic Bond
- Inter-American Development Bank Sustainable Development Bond



### Financial Inclusion

Supporting the provision of targeted financial products and services that address income inequality and poverty to help improve social and economic wellbeing

#### Examples of our Investments

- International Finance Corporation Social Bond
- Mobility Operations Group Social Bond



### Health

Expanding access to affordable healthcare, services and facilities

#### Examples of our Investments

- Resolve Social Benefit Bond
- Asian Development Bank Health Thematic Bond



### Social Care and Provision of Community Services

Services to improve quality of life for vulnerable, marginalised, long-term unemployed or under-employed groups

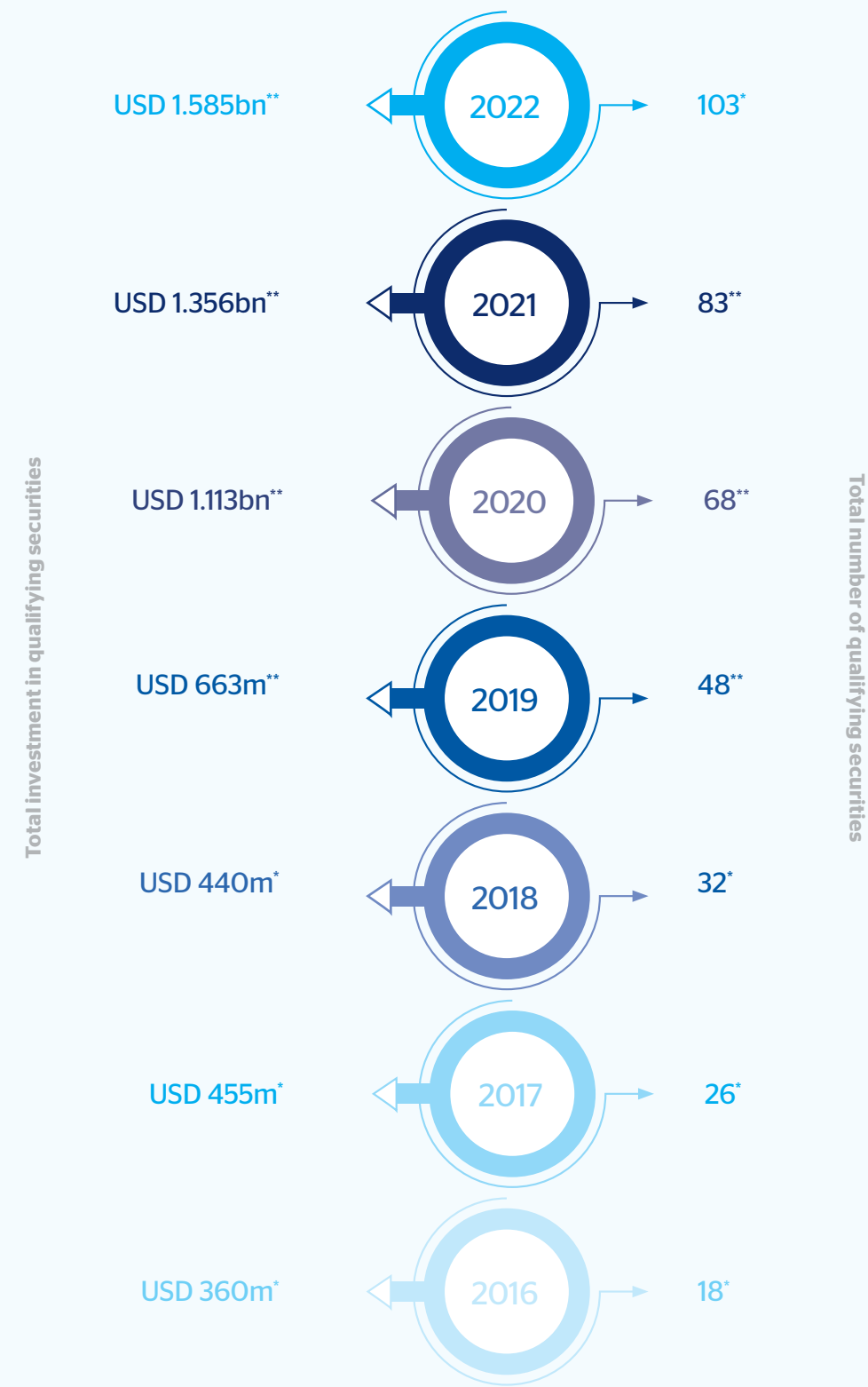
#### Examples of our Investments

- The Ford Foundation Social Bond
- Salt Lake County: Pay for Success initiative



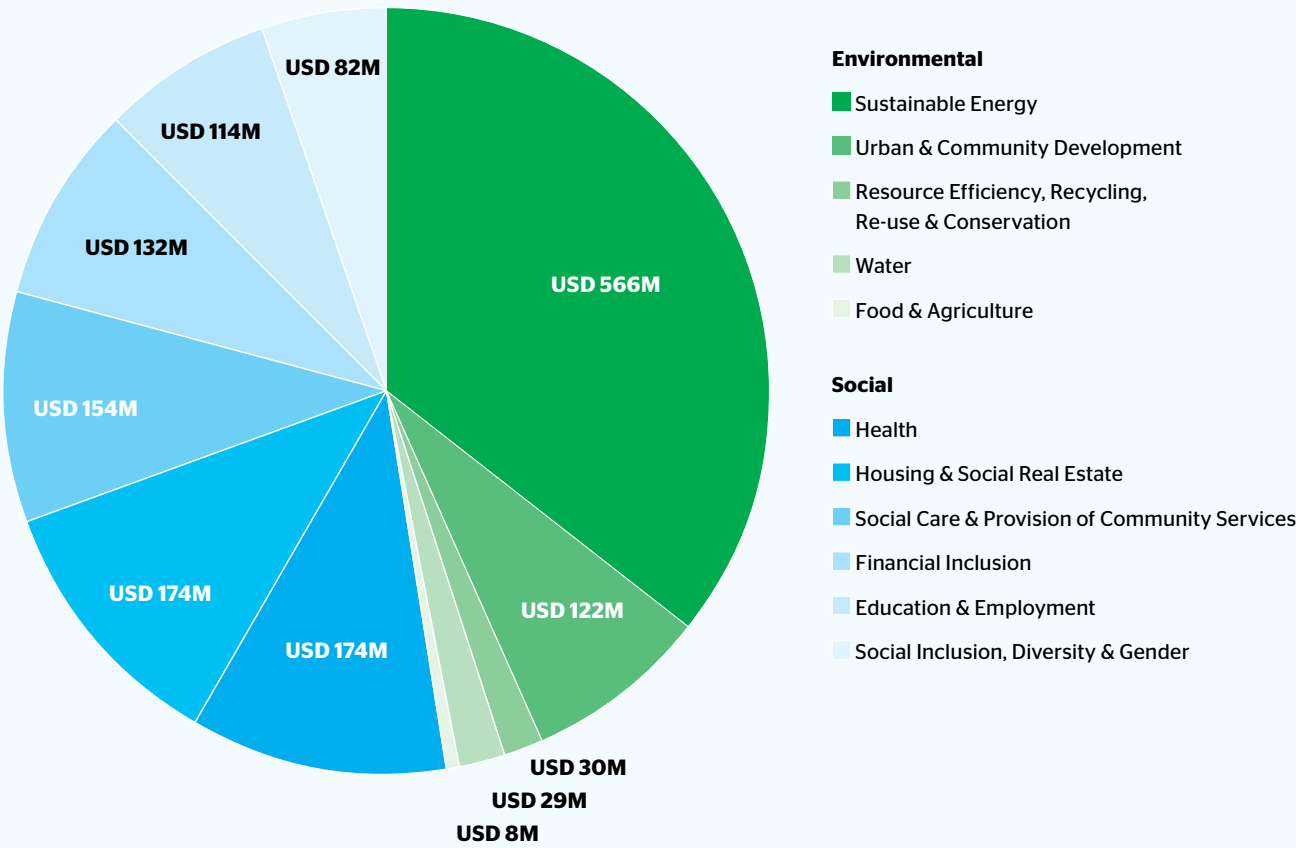
# Premiums4Good Investments

## Securities and investment totals 2016-2022

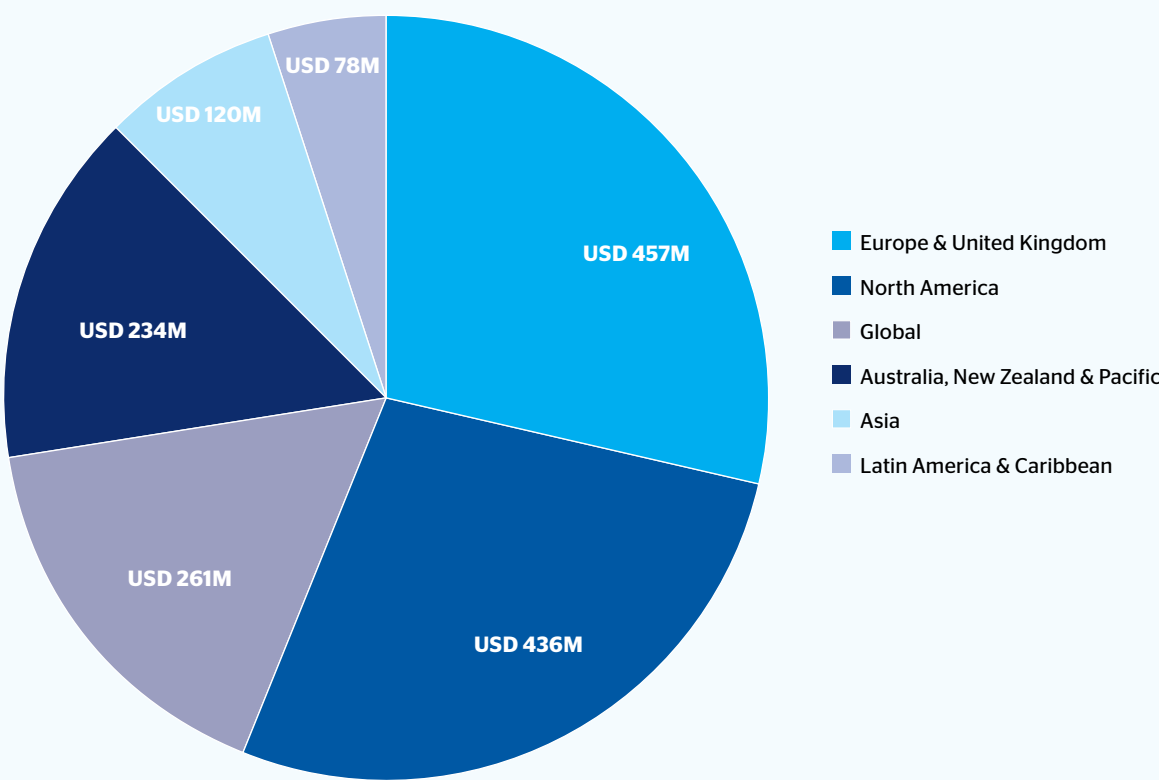


\*Figures for 2016 - 2021 as of 31 December and \*\*figures for 2022 as of 30 November

## Impact area



## Region of impact





# Asian Development Bank Thematic Bond Health

Impact area  
**Health**

Impact classification:  
**High**

Region of impact:  
**Asia**

Type of Investment:  
**Supranational  
Social Bond**

SDG alignment:



Through thematic bond offerings, the Asian Development Bank (ADB) funds projects that address quality education, gender equality, clean water and sanitation, and good health to advance their vision for a prosperous, inclusive, resilient and sustainable Asia and the Pacific.

Asia and the Pacific region are still home to around 40% of the world's extreme poor. The ADB, owned by 68 member countries with 49 from Asia and the Pacific, aims to eradicate extreme poverty in the region. The lingering effects of the COVID-19 pandemic continue to impact both health outcomes and systems. Exacerbating risks are issues such as rapid aging, accelerated urbanisation, constrained budgetary space for health, an increased role for subnational and regional institutions, climate change and the unfinished agenda for gender equality.

The ADB's research found four themes of impact to health systems in member developing countries - high and rising urban populations, reprioritisation of social investments, changing needs for engagement, and digital adaptation for health systems. A few ways ADB is seeking to address these challenges are by combating high out-of-pocket health expenses by scaling sustainable pre-payment mechanisms, and public funding for preventative, promotive and primary care.



**113 million**  
total doses  
administered to  
more than  
**40 million**  
people



## Case study

### People's Republic of Bangladesh: Responsive COVID-19 Vaccines for Recovery Project

Bangladesh was impacted adversely by the pandemic, with thousands of lives lost. To mitigate the risk of spread, it was important to quickly start and scale up the vaccination program. ADB through its Asia Pacific Vaccine Access Facility (APVAX) program quickly supported the Government of Bangladesh in their vaccination efforts.

#### ADB Support for COVID Vaccinations

The project is supporting the procurement of safe and effective vaccines against COVID-19 through APVAX's rapid response component in compliance with the Asian Development Bank's vaccine eligibility criteria. It has supported the procurement of approximately 113 million vaccine doses, which have been administered to more than 40 million Bangladeshis based on the National Deployment and Vaccination Plan for COVID-19 Vaccines. Bangladesh can be considered a great example where a vaccination campaign was successful in difficult circumstances.

ADB has provided not only financing for vaccines but is also supporting administration and implementation of the project through a project implementation unit which is working very closely with the Government.

*"During the escalation of the pandemic, ADB supported quick scaling up of vaccinations through this project. We believe that the timely provision of COVID-19 vaccines to the country contributed to saving many lives and helped kickstart regular economic activity and saved millions of livelihoods."*

**Ms. Gi Soon Song**

Director, SAHS, South Asia Regional  
Department, Asian Development Bank  
(ADB)



# Bridges Social Outcomes Fund II

Impact area  
**Social Care & Provision  
of Community Services**

Impact classification:  
**Deep**

Region of impact:  
**United Kingdom**

Type of Investment:  
**Social Impact Bond  
Fund**

SDG alignment:



The Bridges Social Outcomes Fund II supports innovative partnerships that are working to deliver measurable life improvements for individuals in the United Kingdom.

Social outcomes partnerships can be a transformative way to deliver public services, by structuring programs around the achievement of agreed delivery milestones linked to measurable improvements in individuals' lives. Bridges' fund is currently invested in ten underlying projects, which deliver 24 social outcomes contracts.

New investments in the financial year 2021/22 included a project that supports young people in Greater Manchester at risk of homelessness, a social prescribing service creating sustained lifestyle changes for people with long-term health conditions, and a project helping refugees with housing, employment and community integration.

Social Outcomes Fund II is managed by Bridges Fund Management, a specialist sustainable and impact investor that since 2002 has pioneered a range of investment products to channel private capital towards impactful social sector organisations, property, and growth businesses.

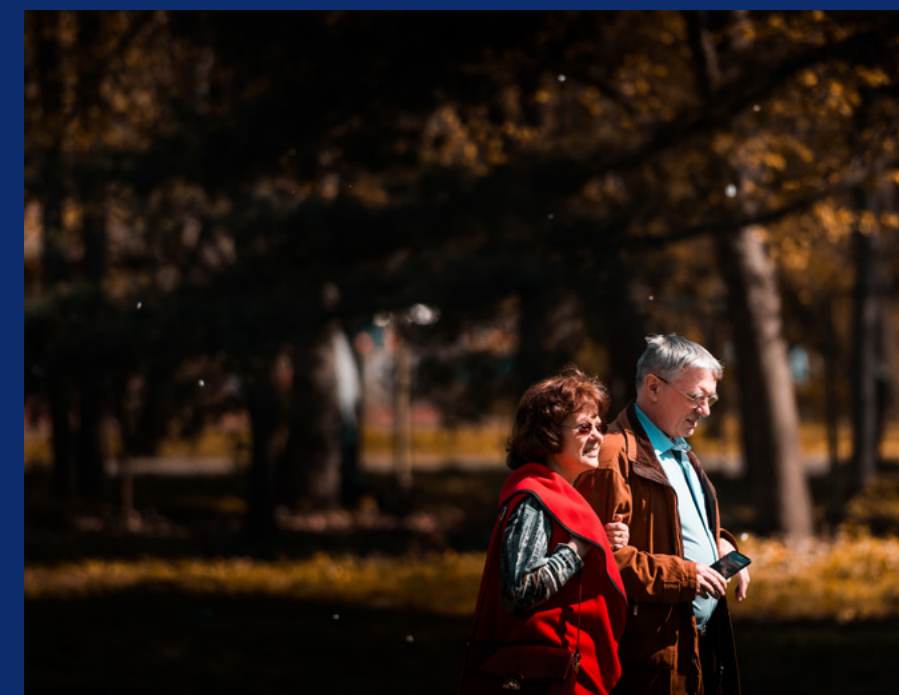
Since the Norfolk Carers Partnership launch in 2020:



**4,650**  
carers were referred  
to the program



**97% of carers**  
improved their  
well-being after  
program completion



Since the Norfolk Carers Partnership launch in 2020

## Case study

### Norfolk Carers Partnership, Mark's story

A carer is anyone who cares, unpaid, for a friend or family member who cannot cope without their support. Launched in September 2020, the Norfolk Carers Partnership is a program that provides a wide range of resources and aid to these individuals. The program aims to better support unpaid carers to improve their well-being and help sustain their caring role, such as Mark.

Mark cares for his wife Mary, who has bipolar and severely restricted movement. She has council-arranged care for 30 minutes each morning, but Mark provides all care outside of these visits.

Mark has hearing aids and has had a knee replacement that wasn't fully successful. The COVID-19 lockdown negatively impacted his mental health. Mark would like to go fishing regularly again and spend more quality time with Mary.

A Norfolk Cares Partnership practitioner worked with Mark to determine how he could improve his situation. From this discussion, a number of changes were recommended to improve Mary's safety around the house, including putting a falls and pager alarm in place (which didn't rely on Mark having his hearing aids on). They also fitted a ramp and a rail for Mary to be able to leave the house, and a toilet frame so she wouldn't fall between the toilet and the bath.

The Practitioner also helped Mary and Mark to get enhanced disability allowance and an additional hour of respite care every week. During this time, Mark can go fishing and swimming. He has also booked a holiday away for them both. Mark said that he feels that Mary is a lot steadier now and that the changes definitely made a difference in the plans that they can make. His self-reported well-being improved from 20/35 on the practitioner's first visit to 31/35 one year later.



# World Bank Sustainable Development Bond highlighting Oceans & Water

Impact area  
**Water**

Impact classification:  
**High**

Region of impact:  
**Global**

Type of Investment:  
**Supranational Sustainability Bond**

SDG alignment:



World Bank Sustainable Development Bonds help developing countries provide access to basics services and infrastructure to improve lives of the poor and vulnerable while fostering green, resilient, and inclusive development.

The International Bank for Reconstruction and Development (World Bank) is an international organisation and global development institution owned by 189 member countries and the original member of the World Bank Group. It is the largest development bank in the world and supports the goals to end extreme poverty and increase the income and welfare of the poor in a sustainable way. World Bank provides loans, guarantees, risk management products, and advisory services to middle-income and creditworthy low-income countries.

World Bank is also the largest multilateral funder of ocean and water projects in developing countries and this Sustainable Development Bond was issued while highlighting the commitment to work with countries to ensure access to safe and clean water for the sustainable use of ocean and marine resources. Healthy oceans and coastal ecosystems are crucial for economic growth and food production, but they are also essential contributors to global efforts to mitigate climate change.

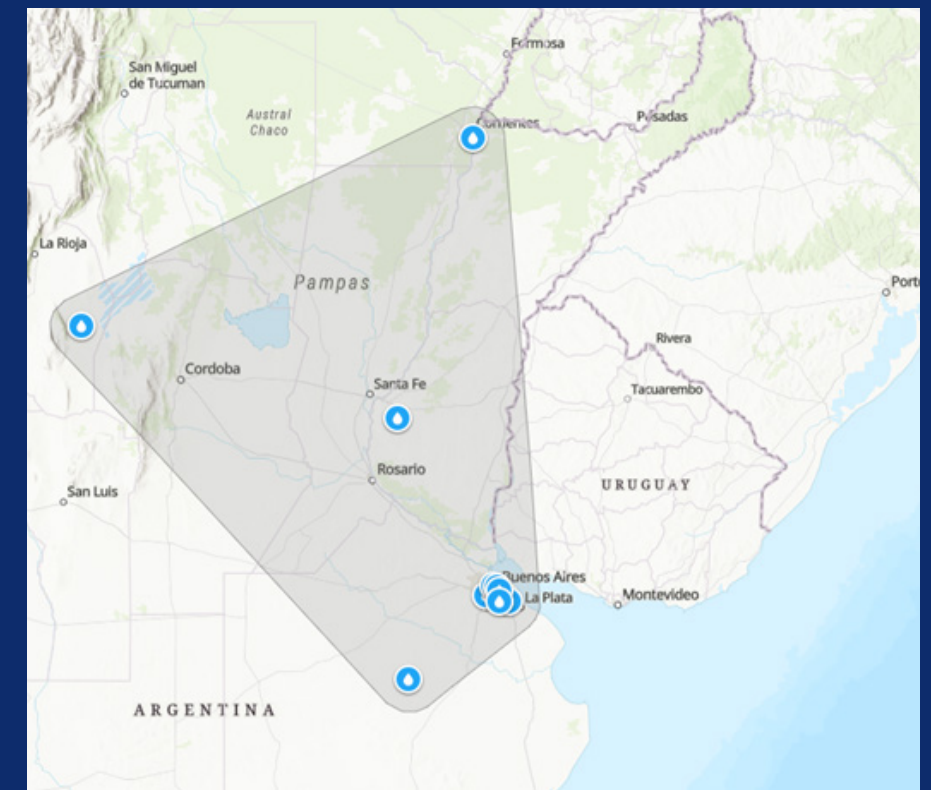
Expected results include:



**50,000 people** with improved access to water and sanitation services



**378M m<sup>3</sup>** of sewage treated per year



## Case study

### Matanza-Riachuelo Basin Sustainable Development Project

The Matanza-Riachuelo River flows for approximately 64 km to the shores of La Boca in Argentina. Although La Boca is a well-known tourist destination, this river has earned the notorious distinction for more than 100 years of being the discharge site for industrial waste and sewage, making it one of the most polluted rivers in the world.

This project supports the Argentinian Government's Integrated Basin Clean up while simultaneously improving sanitary conditions along the banks of La Plata River. It provides a long-term and cost-effective solution for the safe disposal of wastewater from the Buenos Aires Metropolitan Area.

The project is aimed at expanding transport and treatment capacity, reducing industrial discharges to the river through grants to small and medium enterprises, promoting improved decision-making for environmentally sustainable land use and drainage planning, piloting urban drainage and land use investments, and strengthening the institutional framework for the sustainable clean-up of the Matanza-Riachuelo Basin.

This case study is an example of the types of projects that the World Bank supports to promote healthy and sustainable freshwater and oceans ecosystems in developing countries.

*"Freshwater and marine ecosystems are integral to regulating climate, while also providing nutrition, jobs, and livelihoods. Through our partnership with investors, we want to sharpen the focus on these challenges and highlight the essential role investors play in achieving the Sustainable Development Goals."*

**Jingdong Hua**

World Bank Vice President and Treasurer (at time of issuance)



# Auckland Council Green Bond

Impact area  
**Sustainable Energy**

Impact classification:  
**Moderate**

Region of impact:  
**New Zealand**

Type of Investment:  
**Semi Government  
Green Bond**

SDG alignment:



Auckland Council is responsible for enabling democratic local decision-making and action, including promoting the social, economic, environmental and cultural well-being of Auckland communities.

Green bonds are used to align funding streams to climate response efforts and support the broader shift to a more sustainable financial system.

Auckland Council is the territorial local authority for the region and its activities are guided by the Auckland Plan 2050 which sets the direction for how Auckland will grow and develop over the next 30 years.

Te Tāruke-ā-Tāwhiri: Auckland's Climate Plan is Auckland's regional response to climate change plan has two core goals:

- Reduce greenhouse gas (GHG) emissions by 50% by 2030 and achieve net zero emissions by 2050
- Adapt to the impacts of climate change by ensuring we plan for the changes we face under our current emissions pathway.

Green bonds are a continuation of their commitment to these goals and allow them to align their funding streams to their climate response and support the broader shift to a more sustainable financial system.

Through Green Bonds, Auckland Council is redirecting capital towards sustainability outcomes.



**Purchase of 72**  
new electric trains



**19,261 tCO2e**  
reduced and  
avoided in  
2021/2022 FY



## Case study

### Auckland's electric train transition

In 2011, Auckland Transport began switching trains from diesel to electric, with reducing greenhouse gas emissions, air pollution and noise from the rail network as significant objectives. The project was also a key element in the City's Integrated Transport Programme to boost capacity and use of the rail network. It was funded by the Central Government and Auckland Council.

The proceeds from Auckland Council's inaugural Green Bond were applied to the refinancing of the region's electric train fleet. This electrification has contributed to a broad range of positive impacts to the environmental, social and economic wellbeing of Aucklanders. There has been a significant increase in patronage across the region's rail network and these trains provide a fast, safe, efficient and enjoyable experience.

Investing in reliable and accessible public transport is an important part of delivering shared prosperity for all Aucklanders. The electric trains have reduced adverse environmental impacts, such as noise, air quality, of the region's train operations, benefiting passengers as well as those living or working along the train network.

These trips have helped Aucklanders to easily, safely and sustainably reach the things that matter most to them, such as work, school, friends, recreation and healthcare, in line with the Transport and Access outcome of the Auckland Plan 2050.

*"Redirecting capital towards sustainability outcomes, improving how we value environmental impacts and building capacity in the financial sector broadly, is financial leadership we can be proud of."*

**Peter Gudsell**  
Group Chief Financial Officer



# Save the Children Impact Investment Fund

Impact area  
**Education & Employment**

Impact classification:  
**Deep**

Region of impact:  
**Australia & New Zealand**

Type of Investment:  
**Private Equity Fund**

SDG alignment:



The Save the Children Impact Investment Fund provides loans and investments to grow start-ups and social enterprises that help improve the lives of underserved children and their families.

The fund aims to create solutions by investing in opportunities that support rapid progress for children globally in areas like EdTech, Fintech and E-health.

Save the Children's vision is a world in which every child attains the right to survival, protection, development and participation. Save the Children works around the world to protect children from abuse and neglect, providing access to healthcare and education, and assisting children in times of emergency - including saving lives in a disaster and working to combat the effects of climate change.

The goal of the Impact Investment Fund is to invest in enterprises that improve the lives of vulnerable children and their families, by using the strength of Save the Children's global presence. These opportunities are focused on enterprises that have a positive impact at the core of their business, are already generating revenue, have passionate and talented founders and teams, and have a strong and scalable business model. The fund currently includes six companies with focus areas including education, health and child protection.



**45,000 carers**  
coaches and teachers  
are covered by Oho's  
monitoring



## Case study

### Oho

*"QBE's support for Save the Children Australia's first impact fund in 2020 was pivotal in us developing a global strategy for a 'family' of impact funds, all aligned with Save the Children's mission to ensure children are healthy, educated and protected."*

**Paul Ronalds**  
CEO of Save the Children Global Ventures

Save the Children Impact Fund (SCIF) invested in Oho - a business to business subscription model helping organisations manage employee and volunteer work accreditations. This includes Working with Children Checks, Australian Health Practitioner Regulation Agency certifications and Teachers Licenses, with a purpose of protecting vulnerable people. Oho's market is any organisation where vulnerable people are present, such as education, sports, disability, health, retail, child or aged care organizations.

Oho checks to ensure staff and volunteer accreditations are current, not just prior to the start of employment or volunteer assignment, but every week: providing proactive detection, prevention, proof and peace of mind for organisations.

Through this monitoring, Oho has supported red flag interventions, helping to ensure vulnerable populations are protected while working with key service organisations.



# Inter-American Development Bank Sustainable Development Bond

Impact area  
**Social Inclusion,  
Diversity & Gender**

Impact classification:  
**High**

Region of impact:  
**Latin America and  
Caribbean**

Type of Investment:  
**Supranational  
Sustainability Bond**

SDG alignment:



Working to help improve lives in Latin America and the Caribbean, the Inter-American Development Bank (IDB) is the leading source of development financing for the region.

The bond reinforces the critical role sustainability plays in the region's development, building on the IDB's goals to reduce poverty and inequality and achieve sustainable growth.

The Inter-American Development Bank (IDB) is a multilateral development bank committed to promoting the economic development of its member countries in Latin America and the Caribbean. IDB's aim is to achieve development in a sustainable, climate-friendly way and prioritises social inclusion and equality, productivity and innovation, and regional economic integration in its development work.

In issuing Sustainable Development Bonds, IDB is able to invest in the green and social economy by mobilising private sector investments towards these projects. IDB is also able to offer collective expertise and support, combined with robust safeguards and structured mitigation and supervision measures, to ensure that even their most environmentally and socially complex projects are developed with resilience and long-term sustainability in mind.



Help avoid more than  
**25,000 tons**  
of CO2 per year



Infrastructure to allow  
**3,700 people**  
to regain electricity



## Case study

### Energy transition in the Bahamas

Currently, renewable energy makes up less than 1% of the Bahamas' entire energy matrix. This project supports the government in rehabilitating critical energy infrastructure and restoring electricity service on islands heavily effected by Hurricane Dorian, while integrating resilient renewable energy across the Family Islands, allowing 3,700 clients to regain their electricity service.

Through the introduction of solar-powered microgrids, a program for small-scale rooftop renewable-energy generation and utility-scale solar projects, this project will help the country avoid generating more than 25,000 tons of CO2 per year.

The immediate rehabilitation of Abaco and East Grand Bahama and the solarization work in Family Islands will offer vulnerable communities safe and reliable electric service, employment opportunities in the construction sector and training for installing and maintaining solar equipment. A qualitative disaster and climate change risk analysis and a risk-management plan will be developed to increase resilience and sustainability.



# European Investment Bank Sustainability Awareness Bond

Impact area  
**Social Care & Provision  
of Community Services**

Impact classification:  
**Deep**

Region of impact:  
**Europe**

Type of Investment:  
**Supranational  
Sustainability Bond**

SDG alignment:



The European Investment Bank (EIB) Sustainability Awareness Bonds highlight the substantial contribution of sustainable investment to environmental and social objectives with allocations to projects in areas such as access to water and sanitation, protection and restoration of biodiversity and ecosystems, access to equitable and inclusive education, and natural disaster risk management.

The EIB works to help economies flourish, create jobs and promote equality. The EIB operates both in the EU and around the world, with approximately 90% of funding directed to projects in EU Member States to support continued development and integration. The EIB is one of the largest providers of climate finance and in 2007 issued the world's first Green Bond: its Climate Awareness Bond (CAB) with focus on climate change mitigation. EIB's activities focus on the priority areas of climate and environment, development, innovation and skills, small and medium-sized businesses, infrastructure and cohesion.

EIB's Sustainability Awareness Bonds complement CABs and extend their approach to further areas of environmental and social sustainability. Together, CABs and SABs span the full spectrum of sustainability and support long-term investment in activities contributing substantially to EU sustainability objectives, in line with evolving EU legislation on sustainable finance (including the EU taxonomy).



Expected results  
**improve two  
wastewater  
treatment  
plants**



Graphic: Expected results include Improve two wastewater treatment plants

## Case study

### Improve water and wastewater infrastructure in Lithuania

Since Lithuania's independence from the Soviet Union in 1991, Vilnius, the capital and largest city, has been transforming towards a modern European city. Especially since joining the European Union (EU) in 2004, there have been large investments in water and wastewater infrastructure.

However, to become and stay compliant with the EU Directives for Drinking Water, Urban Wastewater Treatment and the Water Framework Directive and to reduce pollution of surface and groundwater, continued investments are needed.

Vilniaus Vandenys, the largest water and wastewater management company in Lithuania, is investing in an extension and rehabilitation of the water and wastewater networks as well as in two water and two wastewater treatment plants in and around Vilnius. The Sustainability Awareness Bonds support those wastewater investments within the project expected to have positive effects on the environment and living conditions for residents in the Vilnius region.

The financing of the project will support the rehabilitation and extension of water supply, sewage networks and treatment facilities. The loan will also be used for the implementation of new IT solutions to improve efficiency. These are sustainable, long-term measures and an investment in the future. The financial support of the EIB will bolster the ability to implement these changes faster and with better quality than previously expected.

*"Sustainability Awareness Bonds highlight that sustainability goes beyond climate and provide reliable and Sustainable Awareness Bonds highlight that sustainability goes beyond climate and provide reliable and comparable information by transparent reference to evolving EU legislation on sustainable finance. We thus not only draw attention to environmental and social areas or objectives, we also allocate them in an accountable manner, reporting with precision how much we disburse, what the criteria are and what the impact is."*

**Ido Romani**  
Head of Sustainable Finance in EIB's capital  
market and treasury department



# Governance, Reporting and Transparency

## Governance

The Premiums4Good investment eligibility assessment and classification build on QBE's Impact and Responsible Investments approach, which guides our investment decision-making processes including considerations outlined in QBE's Environmental and Social Risk Framework. Our aim is to scale our impact investments with integrity through credible impact governance, investment selection, systems and reporting. Our dedicated internal Impact and Responsible Investments team and portfolio managers jointly source investment opportunities.

Premiums4Good investment eligibility assessment and classifications are made through an internal framework and confirmed by our Classification of Social and Environmental Investments (COSEI) Committee. The COSEI Committee is comprised of two QBE representatives and four independent impact experts, who also support QBE in improving our impact investing approach. All eligible Premiums4Good investments are classified as Moderate, High or Deep impact, informed by Impact Frontiers' Impact Classes Matrix and research by the Global Impact Investing Network. We aim to continually iterate and mature our impact management practices with the development and harmonisation of global impact measurement and management standards.

### Premiums4Good COSEI Committee

**Grant Clemence**, Head of Insurance Risk and Corporate Insurance, QBE

**Adrian Enright**, Chief Executive Officer, Tasman Environmental Markets

**Aine Kelly**, Impact Consultant and Board Director of Impax Environmental Markets Plc

**Jenna Liang**, Independent Philanthropic and Social Impact Consultant; formerly Senior Advisor to Synergos Institute's Global Philanthropists Circle

**Sally McCutchan**, Partner and Chief Executive Officer, Bridges Australia

**James Pearson**, Head of Impact and Responsible Investments, QBE

The Premiums4Good strategy and regional processes are governed and informed by our internal Premiums4Good Global Steering Committee. Our Premiums4Good investment governance process, including the value and number of confirmed Premiums4Good investments, forms part of the annual limited assurance process conducted by PWC as part of QBE's Sustainability Assurance process.

## Reporting and transparency

We communicate with our customers and business partners about these investments through reports such as this, and through updates in our annual and half-yearly reporting and on the QBE website. By communicating with customers, partners and peers through Premiums4Good annual investment reports and other channels, we aim to be transparent, and to encourage awareness of impact investing.







**QBE Insurance Group Limited**  
ABN 28 008 485 014  
[qbe.com](http://qbe.com)